

TERMS & CONDITIONS

BelloFresh Terms and Conditions:

These terms and conditions apply to your access to, and participation in the BelloFresh loyalty program which is operated by GoGreen Pty Ltd 17 169 505 702 (GoGo's Bello Fresh). By providing your details and verifying your email account and/or using the BelloFresh loyalty card and/or by downloading and/or using the BelloFresh mobile app, you agree to these terms and conditions and to any changes or modifications made to them from time to time.

BelloFresh loyalty Membership is only open to individuals eighteen (18) years of age and over and have a valid email address and must also read and agree to these terms and conditions.

Existing meltingpoint club members will have their accounts transferred to the BelloFresh loyalty program.

Individuals can become BelloFresh loyalty member by either collecting an BelloFresh membership card from Gogo's Bello Fresh store, registering their details on the bellofresh.redcatcloud.com.au and then activating their membership card or by downloading the BelloFresh mobile app and following the prompts to register and activate the app. Only a verified member can redeem BelloFresh Loyalty Points (Points). To become a verified member, you must verify your email address by clicking on the email sent to you. Once the member has been verified, BelloFresh (Account) will be created for the Member.

There is a strict limit of one Account per person. Each Account requires an independent email address that needs to be verified. A Member's Account may only be used by the verified Member. Multiple individuals cannot share one Member's Points.

Please read the Privacy Policy carefully to understand how GoGreen Fresh Pty Ltd, uses and discloses information about its customers and Members.

Collection of points and redemption :

Points can only be earned at the time of purchase either in a Gogo's Bello Fresh store or the BelloFresh app Ordering Platform, provided that the BelloFresh membership card or BelloFresh mobile app barcode associated with a verified Account is scanned at the time of purchase in-store or the member is logged into their account when app ordering.

Members cannot claim Points from past transactions or receipts.

Points are earned as follows:

Members can earn 0 to 10 points for every \$1 spent. The point earning will be calculated depend on the product type purchased.

For example: When a member purchases a regular flat white \$4.20(price correct as 06/08/2020 the price may change in future mentioned date) will earn 42 points to their loyalty membership.

Few products you will not earn points for you spend.

Points can be redeemed as follows:

To redeem a menu item a member will require Product price x100 earned points .

Example: To redeem a regular flat white(menu price \$4.20 - price correct as 06/08/2020 The price may change in future mentioned date), members need 420 points to collect/redeem free regular flat white.

GoGreen Fresh Pty Ltd in its absolute discretion may change the points value for earning and redemptions

Points and rewards under the Program cannot be exchanged for cash and are not transferable or refundable. Points accrued in multiple Accounts cannot be combined.

Points on an Account will expire after 36 months if the BelloFresh membership becomes inactive and the Member has not been earning or redeeming points in that period.

There is no limit on how many points a Member can earn and GoGreen Fresh Pty Ltd has the right to disqualify a membership or remove points if they identify anything suspicious or fraudulent.

Points cannot be used to discount the price of a menu item.

Members can check their Points balance at any time through the BelloFresh mobile app, by logging into their Account on the website www.bellofresh.redcatcloud.com.au or by asking a member of staff Gogo's Bello Fresh store.

Lost, stolen or damaged cards:

GoGreen Fresh Pty Ltd accepts no responsibility for the loss, theft or destruction of your BelloFresh membership card. Upon request, Points from a lost/stolen card can be transferred to the new card. To transfer the Points, Members must provide GoGreen Fresh Pty Ltd with their previous membership number/email-id used linked to lost card.

BelloFresh Membership Details:

The Member is responsible for ensuring that their details on the Account are correct at all times. It is each Member's responsibility to ensure that the correct number of Points has been added or deducted for each eligible transaction.

GoGreen Fresh Pty Ltd reserves the right to communicate with its Members, who have opted in to receive marketing material, to inform them of any upcoming marketing activities/promotions and/or offers.

Information collected from Members at the time of joining the Program is subject to GoGreen Fresh Pty Ltd Privacy Policy.

GoGreen Fresh Pty Ltd decision in relation to all matters arising under the Program is final and binding, and no consequences will be entered.

General:

GoGreen Fresh Pty Ltd reserves the right to terminate your Account and/or your participation in the Program if GoGreen Fresh Pty Ltd determines in its sole discretion that you have violated these terms and conditions or that the use of your Account is unauthorised, fraudulent or otherwise unlawful.

GoGreen Fresh Pty Ltd reserves the right to change or modify these terms and conditions at any time without prior notice. The Program, including any offer or promotion conducted under the Program, will continue until such time as it is terminated by GoGreen Fresh Pty Ltd.

To the extent permitted by law, GoGreen Fresh Pty Ltd will not be liable for any damages, loss or claim that you may suffer or incur (including but not limited to consequential loss) because of your use of the Program. The Program including all benefits and rewards is provided as supplied without any warranties of any kind either expressed or implied. GoGreen Fresh Pty Ltd disclaims all warranties of merchantability, non-infringement and fitness for a purpose or that the Program will be error-free or free from harmful code.